

HOSI ELITE SOLUTIONS PTY LTD

Business Partner / Transport & Logistics

ABN: 76 630 288 210 - TEL: 1800 553 773



Who gives you strength...???

AGMNo.

CUSTOMER APPLICATION with GOODS AND SERVICES AGREEMENT TERMS OF TRADE

For use with VEHICLE RENTAL AGREEMENT

This document including the terms of trade contain the following key points:

- Identification of the entity you are dealing with
- Protection & assistance with disputes
- Ability to recover costs should a default occur
- Ability to credit default should a debtor not pay
- Compliance with the Privacy Act
- Assistance with the PPSR

This document required for completing:

- 100 Points ID Required: (Both sides Front and Back)
 - Driver License (Australian Driver License)
 - Medicare Card (same full name/s with Applicant)
 - Bank card (same full name with Applicant)
 - Passport (without any of above)
- Read and fill a black or blue pen to completed
- Notify Direct Debit / Credit Card form
- This Agreement comprises the Schedule, General Conditions, Vehicle Condition Report Attachment and RMS E-Toll and Privacy Attachment.
- Read our terms and conditions of this Vehicle Rental Agreement, Hosi Elite Solutions Pty Ltd agrees to lease, and You agrees to rent, the Vehicle/Goods & Services.

Official Use Only

NAME:

NUMBER PLATE:

DATE:

STATUS:

To Renter

This is: Hosi Elite Solutions' "Vehicle Rental Agreement Form", "Terms and Conditions of Vehicle Rental" and "Vehicle Maintenance Record and Payment History".

CONTENT

Vehicle Rental Agreement Form – Page 1 to Page 4
Terms and Conditions of Vehicle Rental – Page 5 to Page 9
Vehicle Maintenance Record and Payment History – Page 10 to Page 12

PLEASE NOTE! ADDITIONAL RENT CHARGES AND FEE.

-  **Tolls** - To keep hire costs as low as possible for the renter, we do not include Toll cover in the Vehicle Rental Agreement. Day Passes to cover the duration of your travel can be purchased from the appropriate toll tag or you can use your own toll account. If toll roads and/or bridges are used during the rental period, and you have not purchased a day pass or used your toll account. the Renter will be charged each toll fee plus an administration fee of \$33 to cover the cost of administrating the toll payment.
-  **Deposit** – all Renters need to accept a per-authorized deposit on a credit or debit card credit account only prior to the commencement of Rent. A Standard Security Holding on a local Rent, longer term Rents, interstate or overseas license is between \$200 - \$400. Deposit releases can take up to 14 working days to process. due to the time take for the reinvent traffic authorities to forward any tolls charges, fines, or traffic infringements. Any additional charges which have been applied to your Rent account will be charged to your account prior to the release of your deposit.
-  **Photos** - we require pre-Rent and post-Rent photos to be taken and submitted to us to establish the condition of the Rental vehicle at collection and drop off. We do this to offer you the added piece of mind and to protect you against wrongful claims of damage. We require 4 x photos of each side of the vehicle, plus a photo of both the odometer reading and fuel gauge (at return). If you find this a little daunting, do not worry we are here to help. Simply give us a call and we will talk you through exactly what we need.
-  **Drivers** - all drivers must be between 23 and 75 years of age and hold a full Australian manual/auto driver's license. 'Provisional P' plate licence holders are accepted, and, in many cases, we are able to accept International drivers' licences - but additional conditions and charges do apply.
-  **Payment of rental charges** - estimated rental charges are to be paid on the commencement of Rental. If the Renter wishes to extend their rent period. they must contact the place of Rent and obtain prior approval to ensure the vehicle is not otherwise booked. The extended period must be paid in advance in order to comply with our terms and conditions of Rent and for continued insurance cover.
-  **Fuel** - To avoid further costs being applied to your account. it is important that all Renter are returned with a full tank of fuel. The nominated fuel type can be found on the Vehicle Rental Agreement. windscreen sticker or on the inside of the fuel cap. If the Vehicle is not returned fully fueled, the Renter will be charged the cost of refueling plus an administration fee of \$25 to cover the cost, labor to refuel at \$5 per litter.
-  **Additional drivers** - our rates are inclusive of one driver. If there will be additional drivers, they must be noted on the Vehicle Rental Agreement and a charge of \$10 per additional driver per week applies. Should a person other than the noted drivers drive our vehicle, they will not be covered under any of our nominated insuranceproducts.
-  **Insurance** - Insurance Cover is not included in Rent rates. Standard Insurance Cover reduces Renters liability from the full value of the vehicle to a nominated excess of \$3,500 subject to the terms and conditions of the standard insurance product. Global insurance coverages are always subject to change. Please verify at time of rental.
-  **Excess Reduction Cover** - the standard commercial vehicle excess of \$7,500 may be reduced by paying a waiver fee of \$22 per week for local Rent and \$100 per week for interstate Rent. This will reduce the excess payable to \$1000 in the event you need to make an insurance claim.
-  **Payment of Insurance Excess** - applies in the event of any damage to our vehicle and/or any accident/incident our vehicle may have been involved in whilst on hire, regardless of fault. It is payable immediately and prior to any claim being accepted or processed.
-  **Vehicle condition** - all vehicles must be returned in a clean and presentable condition. If the vehicle is returned dirty and/or there is cigarette or unpleasant odors in the cabin, or rubbish left in the cabin or cargo areas (outside of fair wear and tear); a cleaning fee will be charged.

**PLEASE NOTE! BRING THIS BOOK WITH YOU TO SERVICE AT ALL TIME.
IF YOU LOST THIS BOOK, WE WILL CHARGE \$15 FOR REISSUSING TO KEEP USING THE SERVICE. THANK YOU...!!!**



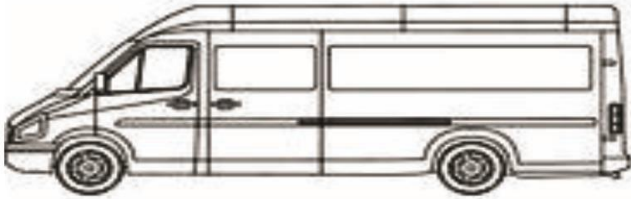
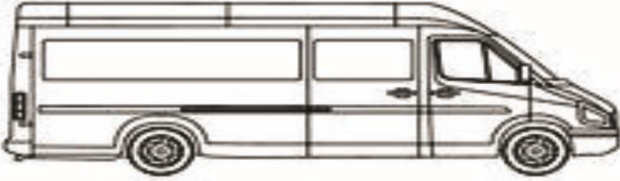
- AGREEMENT BOOK
- TOOLS BAG
- SPARE TYRE
- ORTHER

CHECK OUT
(Please! Marks buy BLUE.)

Operator:

Signature:

Renter Signature:



- AGREEMENT BOOK
- TOOLS BAG
- SPARE TYRE
- ORTHER

CHECK IN
(Please! Marks buy RED.)

Operator:

Signature:

Renter Signature:



• **DIRECT DEBIT/CREDIT DETAILS**

Name of financial institution:

Name/s on account with financial institution:

BSB number: Account number:

Card Holder Name (as show on Card): MASTER VISA

Card Number:

Expiry Date (mm/yy): / CVV:

• **DECLARATION**

In effect: / / 202 until further notice

1. I, have read and been informed about the content, requirements, and expectations of the Policy – Terms & Conditions for Vehicle Rental at Hosi Elite Solutions Pty Ltd.
2. I have received a copy of the policy and agree to abide by the policy guidelines as a condition of my Vehicle Rental Agreement and my continuing Vehicle Rental Agreement at Hosi Elite Solutions Pty Ltd.
3. I understand that if I have questions, at any time, regarding the Policy, I will consult with Hosi Elite Solutions’s staff.
4. I/We confirm we have read, understand and agree to be bound by the Terms and Conditions as set out in the following pages.
5. The Renter and each of the Guarantors have received a complete and legible copy of Vehicle Rental Agreement and Terms and Conditions before signing it.
6. I/We declare and warrant that the applicant/s are neither bankrupt nor insolvent and have not committed any act of bankruptcy nor traded whilst insolvent within the previous 3 years.
7. I/We confirm and acknowledge Hosi Elite Solutions is not engaged in providing credit or is a credit service facility.
8. I hereby notify a change to the direct debit / credit card details to enable operation of the account with Hosi Elite Solutions Services for use of the Vehicle Rental Service in NSW and other locations nominated by Hosi Elite Solutions.
9. I acknowledge that this direct debit / credit card arrangement is governed by the Terms and Conditions which may be varied by Hosi Elite Solutions and notified to me in writing. The details given are correct and I will notify Hosi Elite Solutions Pty Ltd immediately of any changes to the accounts.

PLEASE! READ THE POLICY CAREFULLY TO ENSURE THAT YOU UNDERSTAND THE POLICY BEFORE SIGNING THIS DOCUMENT AND KEEP UP TO DATED ON OUR WEBSITE.

Applicant (full name) / / 202 at : Signature

Date and Time: dd/mmm/yyyy "24h"

If we can provide other service. Please! Do not hesitate to contact us by calling on 1800 553 773 or by e-mail at rental@hosi.com.au.
More Information about our Goods and Services can be found on our website: <http://www.hosi.com.au>. Thank you for the success today...!!!